



County Commissioners

Joshua G. Parsons, Chairman
Dennis P. Stuckey, Vice-Chairman
Craig E. Lehman, Commissioner

Director

Drew Fredericks

ROOKIE STAFF PERSON OF THE YEAR

Dylan Palmer

Lancaster County Youth Intervention Center

Years Employed: 2.5 years

Full-Time Youth Care Worker – Shelter

Dylan Palmer displays an admirable work ethic and tremendous initiative in his performance as a Youth Care Worker at the Lancaster County Youth Intervention Center Shelter Unit. Dylan often takes the lead on daily operational tasks, as well as, unexpected scenarios that occur as we deal with “at risk” youth. He displays patience as he works with MH/MR clients on the most basic functions such as hygiene and housekeeping. Dylan displays an excellent understanding of de-escalation techniques and often employs them with some of our more challenging clients.

Dylan performs quite well when he is assigned a leadership role, such as Senior Youth Care Worker, when a shelter supervisor is not present. He makes appropriate decisions, reports accurate information, and serves as a resource to his fellow youth care workers. Dylan is a team player and provides detailed guidance to newly hired employees that surpasses information received during initial training. He regularly works extra shifts when coverage is necessary to ensure safety of the residents and co-workers.

Dylan’s greatest attribute may be his dedication and compassion to work with the youth he serves. Dylan is very involved with shelter educational fieldtrips and outings and often attends these trips providing a safe environment and building rapport with residents to enhance the experience. This year he initiated a Halloween event for the entire facility with shelter residents and staff providing the manpower for the family-like elements of the evening. An example of his other involvement with resident programming, included arrangements for the SPCA and some shelter animals to come in for a program with shelter residents.

Dylan’s positive attitude and professionalism influences the workforce and residents in a welcome manner. He focuses his energy on the residents and completing operational tasks with accuracy. This “Rookie” has certainly become a dependable component of the shelter program.

Submitted By:
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